

Ivy Kusinga

Chief Culture Officer, Chubb Group

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Ivy Kusinga is Chief Culture Officer, Chubb Group. In this role, she is responsible for designing and leading efforts to support the company's culture and talent management objectives. A key advisor to senior management, Ms. Kusinga plays an instrumental role in overseeing the cultural integration of organizations acquired by the company, including the industry's largest acquisition in 2016 when ACE acquired Chubb. Working in partnership with leadership teams across the company, Ms. Kusinga strives to influence and foster a cohesive and distinguishing culture.

Ms. Kusinga has more than 20 years of experience specializing in talent management, employee engagement and diversity, equity and inclusion. She is responsible for operationalizing talent and diversity, equity and inclusion strategies to improve gender balance at all levels, as well as the implementation of Chubb's racial inclusion commitments, and the support of talent retention and engagement initiatives. Prior to her current role, she led the talent management function for Chubb's North America region. Ms. Kusinga has also served as Vice President, Business Development, International Accident & Health, for Overseas General Insurance, the company's general insurance operations in 51 countries and territories. She joined the company, then named ACE, in 2000 as Project Manager in Bermuda.

Ms. Kusinga regularly presents on culture, diversity and talent management topics at conferences and industry events. She was the first recipient of PLUS Foundation Excellence in Diversity Award in 2021 and has been recognized for advancing diversity, equity and inclusion in the industry, including being featured in Intelligent Insurer's Top 25 D&I Champions. Ms. Kusinga obtained her Bachelor of Arts degree in International Development from St. Mary's University, Canada and serves on two non-profit boards.